

211 Maryland United Way Helpline



211 is an easy-to-remember three-digit number providing a unique community information and referral service to people in need of food, shelter, job resources, healthcare, childcare, and other vital services. The 211 Maryland United Way Helpline is available 24/7 in 150 languages. Anyone can dial 211 for free, confidential help.



Call Volume by Area

• Anne Arundel County	4,442
• Baltimore City	51,285
• Baltimore County	19,410
• Carroll County	471
• Harford County	2,262
• Howard County	1,560
• Outside Central Maryland	28,225

Top Services Requested

 **26,651**
Housing Assistance

 **23,961**
Utility Assistance

 **19,776**
Tax & Legal Assistance

 **13,103**
Family & Individual Support

 **12,671**
Food Assistance

 **8,743**
Health Care

A majority of callers receive the assistance they needed. The primary barriers preventing them from getting help are lack of personal financial resources, access to transportation, or other agencies' lack of resources. You can help bridge this gap with a donation to 211 today. Donate now at uwcm.org/Give211.

Special Partnerships and Programs



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